

SUNRISE WATER AUTHORITY

Policy 23-11

Re-establishing Water Service Under New Property Ownership

The intent of the policy is to provide a guideline to employees on procedures for re-establishing water service following prior shut-off and subsequent sale of the property to new ownership.

In the event, a service was shut-off and/or an account remains delinquent with respect to the payment of prior service or fees and the associated property is sold to new ownership, the new owner will remain responsible for reconciliation of the account and payment of all outstanding service charges and fees.

However, those payments are traditionally covered as part of the sales transaction conducted with support of a title company and associated title insurance. If at closing those payments have not been made and the prior account remains delinquent, the Authority will give the new owner 30 days to reconcile the account. If reconciliation payment is not received in that period of time, the account will become formally delinquent and subject to processing under the Authority's Late Payment and Turn-off Policy as part of the next billing period.